

April 9, 2011

To Derek Johnston at Soundmask Company

I want to say how delighted I am with the Sound Mask System in my professional office. It greatly improved speech privacy.

Previously some clients have complained they could hear a conversation from the inner consult office while in the proximal waiting room.

Two of the office walls are metal and another glass in this old federal government building. Sound is an issue. Running a fan in the waiting room during visits was not effective to hide sound and cover music is offensive to some clients. The result was - I was on edge when clients arrived early for appointments and could overhear conversation. In fact I lost one client because he overheard a confidential conversation with a stressed client.

After the installation clients were asked to comment about hearing voices through the wall. They said they were aware that someone is in my office consult room but can't make out anything that was said.

I very happy to report that I hear less noise from the street below and am able to complete paper work late in the afternoon without as much distraction. I seem to work away without stopping and am able to go home earlier.

The units are very artistic and add to the decor. I love being able to control the volume and turn it on or off as needed.

The sound mask has made me much more comfortable.

Thank you again

Theresa

Theresa J. Schneider  
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